Nollaig Heffernan solutions for every organisation at every level

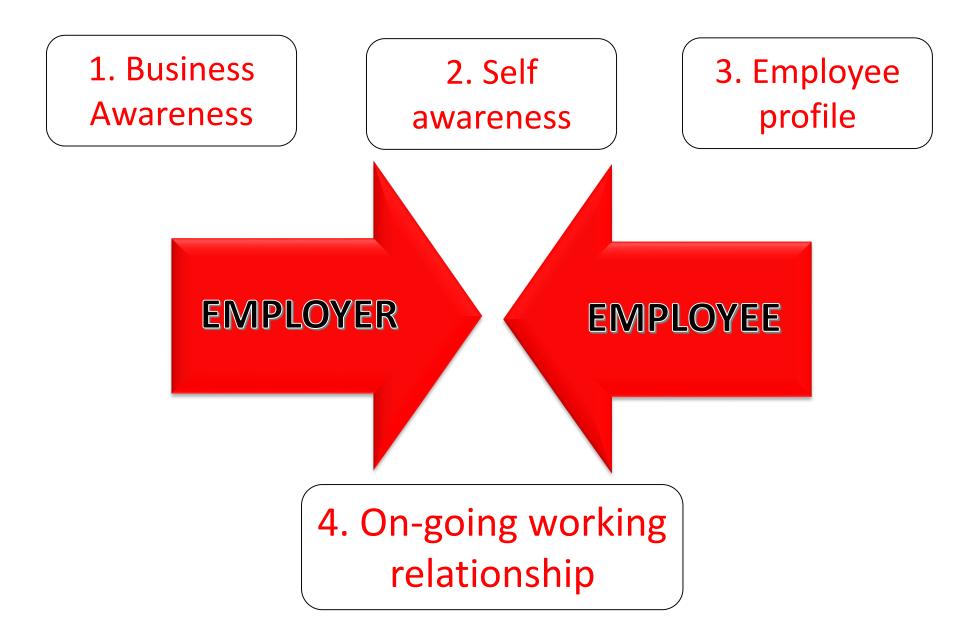
MANAGING AND EMPLOYING LABOUR ON DAIRY FARMS

Dairygold Dairy Conference

Nollaig Heffernan

12th January 2018

EMPLOYER-EMPLOYEE ALIGNMENT



1. BUSINESS AWARENESS

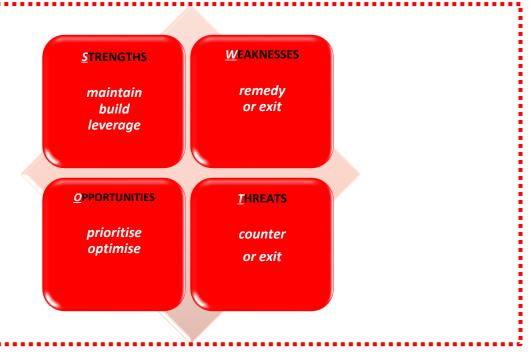
• Is it right for my business?/Do I have a role for the employee?

Can I absorb the cost if my business is hit?

*Legal requirements (WRC)

Implications

Alternatives



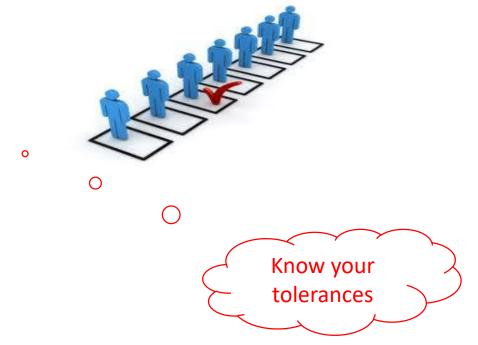
2. SELF-AWARENESS

- Become an employer → learn!
- Do I actually know what I do?
- Do I really need to do what I do?
- Can I articulate what needs to be done?
- Do I know my strengths and weaknesses?
- Exit interview



3. EMPLOYEE PROFILE

- Know your employee <u>before</u> you know your employee
 - Job Description
 - What the job entails
 - Job Specification
 - What is required to do the job
- Check references



• Communicate, communicate, communicate...

4. ONGOING WORKING RELATIONSHIP

- Ongoing evolving relationship
- Dynamic workplace
- Changing motivations
- Retention → investment



- Communication, communication, communication...
- Escape clause

SQUARE OF COMMUNICATION

RIGHT TIME



RIGHT PERSON



RIGHT PLACE



RIGHT AGENDA



RIGHT WAY

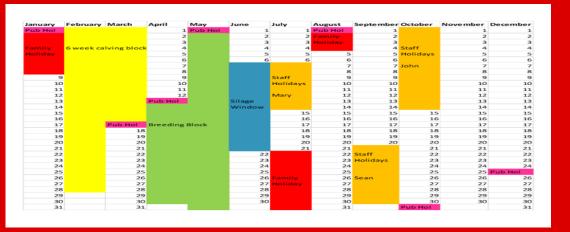


COMMUNICATION: RIGHT AGENDA & RIGHT TIME

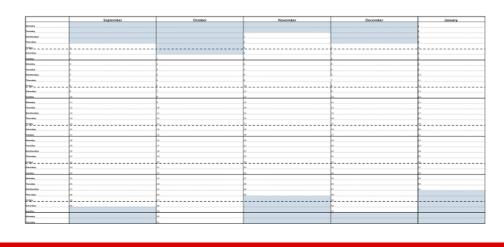
The Farming Year

2018	January	February	March	April	May	June	July	August	September	October	November	Decembe
Monday	1.									1		
Tuesday	2				1					2		
Wednesday	3				2			1		9		
Thursday	4	1	3.		а			2		4	1	
Friday			2					а			2	
Saturday	6	а	a		5	2		4	2	6	a	
Sunday	7	- 4	4	1	6	3	1	5	3	7	4	
Monday	n		5	2	7	- 4	2	6	4		5	
Tuesday	9	- 6	6			5		7	5	9	6	
Wednesday	10	7	7	4	9	6	- 4		6	10	7	
Thursday	11		n	5	10	7	5	9	7	11		
Friday	12		9	6			6	10		1.2	9	
Saturday	13	10	10	7	12			11	9	1.3	10	
Sunday	1.4	11	11	8	13	1.0	8	1.2	10	1.4	1.1	
Monday	15	12	12	9	14	1.1	9	13	11	15	1.2	
Tuesday	16	1.3	1.9	10	15	1.2	10	14	1.2	16	1.3	
Wednesday	17	14	14	11	16	1.3	11	15	1.3	3.7	14	
Thursday	18	15	15	12	17	14	12	16	14	18	15	
Eriday	19	16	16	33		1.5				1.9	16	
Saturday	20		17	14	19	16	1.4	1.8	16	20	17	
Sunday	21	18	18	15	20	17	15	19	17	21	18	
Monday	22	19	19	16	21	1.8	16	20	18	22	19	
Tuesday	2.3	20	20	17	22	19	1.7	21	19	23	20	
Wednesday	24	2.1	21	18	23	20	18	22	20	24	21	,
Thursday	25	2.2	22	19	24	21	19	23	21	25	2.2	
Friday	26	2.3	23	20	25	22	20	24	22	26	23	
Saturday	27	24	24	23	26	23		25	23	2.7	24	
Sunday	28	25	25	22	27	24	2.2	26	24	28	25	
Monday	29	26	26	23	28	25	2.3	27	25	29	26	-
Tuesday	30		27	24	29	26	2.4	28	26	30	27	
Wednesday	31	2.6	28	25	30	27	25	29	27	31	28	
Thursday			29	26	33	28	26	30	28		29	
Friday			30	37		29	2.2		29		30	
Saturday			33	28		30			30			
Sunday				29			29					- 1
Monday				30			30					
Tuesday							31					

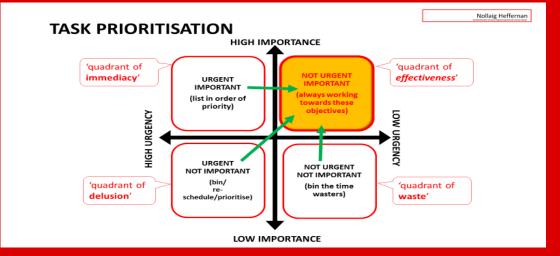
The Year Ahead



The Coming Months

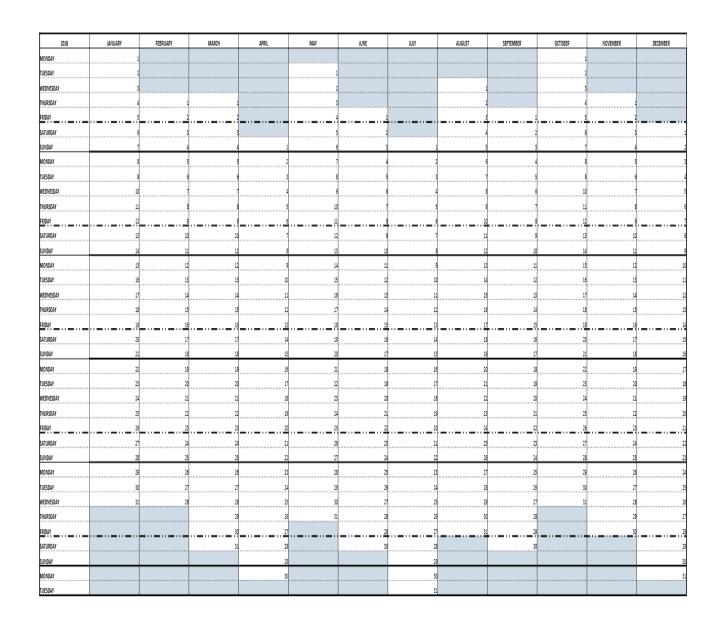


The Daily Approach



PLANNING

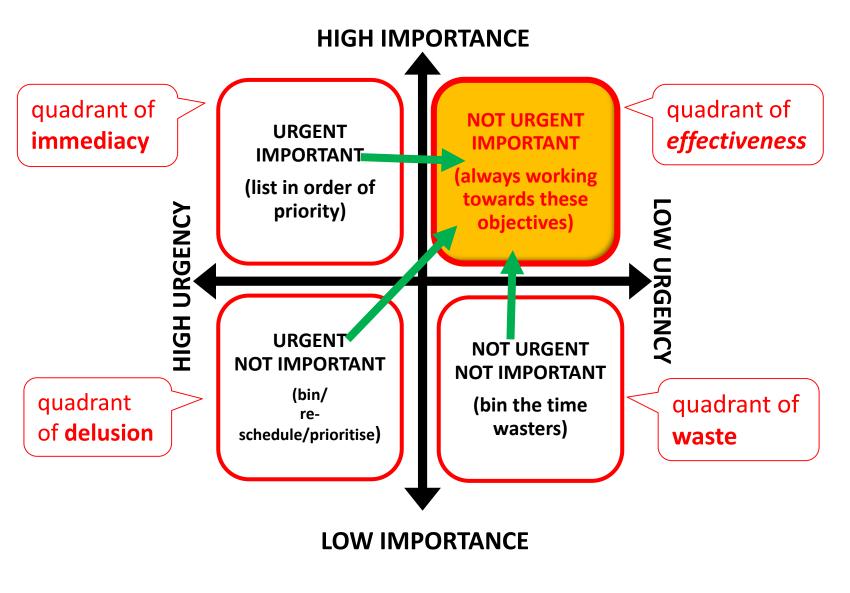
- 1. Discount the time not available to farming
- 2. Mark known events/ periods in the farming year
- 3. Relieve known stressed periods in the coming months
- 4. Liberated time must be assigned to new tasks or it gets consumed by existing tasks
- 5. Date action tasks
- 6. Prioritise on a daily basis



DAILY PLANNING

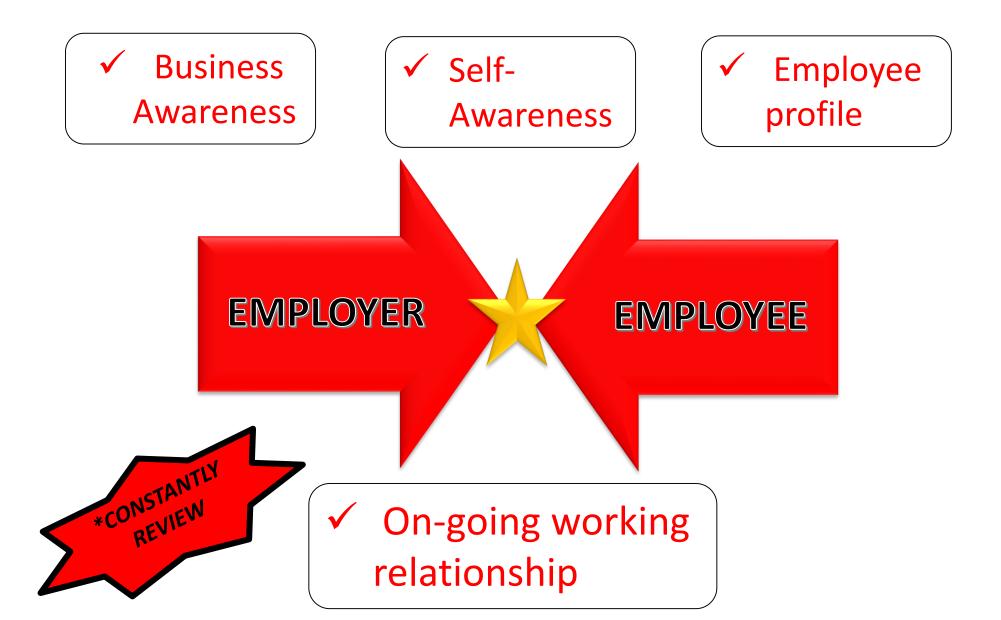
06.00	
07.00	
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16.00	
17.00	
18.00	
19.00	
20.00	
21.00	
22.00	

- Start and finish time.
- Discount time not available to work.
- 3. Allot time to 'must be done' tasks e.g. milking feeding, serving, etc.
- 4. Make good use of the remaining time by assigning it to specific tasks.





EMPLOYER-EMPLOYEE ALIGNMENT*



ON REFLECTION...

- Can I clearly articulate my expectations for my business/myself/my employee?
- Can I clearly define what I need my employee to achieve daily/weekly/monthly/yearly?
- Can I define performance standards? (unacceptable/tolerable/good/outstanding)
- Am I approachable?
- Today:
- 1. What might I need to do/do differently to get the best out of my employee?
- 2. What can I do to make Spring Calving 2018 successful?



THANK YOU!